



ARBUTHNOT LATHAM

Bankers since 1833

## Digital Performance Statistics

### Arbuthnot Latham Open Banking (1 April 2021 to 30 June 2021)

Day	Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
			AISP response (milliseconds)	Error response rate (%)
1	100	0	485	0.00
2	100	0	462	0.00
3	100	0	459	0.00
4	100	0	500	0.00
5	100	0	485	0.00
6	100	0	486	0.00
7	100	0	484	0.00
8	100	0	500	0.00
9	100	0	491	0.00
10	100	0	493	0.00
11	100	0	522	0.00
12	100	0	472	0.00
13	100	0	446	0.00
14	100	0	458	0.00
15	100	0	466	0.00
16	100	0	471	0.00
17	100	0	454	0.00
18	100	0	484	0.00
19	100	0	459	1.30
20	100	0	459	0.47
21	100	0	479	0.00
22	100	0	462	0.00
23	100	0	486	0.00
24	100	0	487	0.00
25	100	0	513	0.00
26	100	0	502	0.00
27	100	0	504	0.00
28	100	0	515	0.00
29	100	0	480	0.00
30	100	0	489	0.00
31	100	0	486	0.00
32	100	0	519	0.00
33	100	0	495	0.00
34	100	0	493	0.00
35	100	0	493	0.00
36	100	0	492	0.00
37	100	0	499	0.00
38	99.93	-0.07	501	0.00

39	100	0	529	0.00
40	100	0	513	0.00
41	100	0	513	0.00
42	100	0	509	0.00
43	100	0	509	0.00
44	100	0	540	0.00
45	100	0	497	0.00
46	100	0	552	0.00
47	100	0	510	0.00
48	100	0	529	0.00
49	100	0	487	0.00
50	100	0	518	0.00
51	100	0	538	0.00
52	4.25	-95.75	322	79.55
53	83.63	-16.37	446	29.67
54	100	0	536	0.00
55	100	0	551	0.00
56	100	0	556	0.00
57	100	0	543	0.00
58	100	0	540	0.00
59	100	0	558	0.00
60	100	0	606	0.00
61	100	0	560	0.00
62	100	0	553	0.00
63	100	0	561	0.00
64	100	0	578	0.00
65	100	0	570	0.00
66	100	0	567	0.00
67	100	0	605	0.27
68	100	0	583	0.00
69	100	0	556	0.00
70	100	0	525	0.00
71	100	0	534	0.00
72	100	0	560	0.00
73	100	0	565	0.00
74	100	0	559	0.00
75	100	0	544	10.02
76	100	0	567	6.78
77	100	0	546	0.00
78	100	0	524	0.00
79	100	0	505	0.00
80	100	0	447	2.13
81	100	0	500	0.00
82	100	0	510	0.00
83	100	0	498	0.00
84	100	0	487	0.00
85	100	0	483	0.00
86	100	0	457	0.00
87	100	0	462	0.00
88	100	0	477	0.00
89	100	0	466	0.00
90	100	0	518	0.19
91	100	0	458	0.00

## Arbuthnot Latham Online and Mobile Banking (1 April 2021 to 30 June 2021)

Day	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	100	0	100	0	923	361
2	100	0	100	0	759	376
3	100	0	100	0	760	384
4	100	0	100	0	766	361
5	100	0	100	0	761	364
6	100	0	100	0	781	360
7	100	0	100	0	687	356
8	100	0	100	0	703	371
9	100	0	100	0	715	378
10	100	0	100	0	698	373
11	100	0	100	0	699	372
12	100	0	100	0	695	377
13	100	0	100	0	694	384
14	100	0	100	0	726	380
15	100	0	100	0	751	389
16	100	0	100	0	791	389
17	100	0	100	0	758	401
18	100	0	100	0	796	376
19	100	0	100	0	898	375
20	100	0	100	0	901	371
21	100	0	100	0	886	378
22	100	0	100	0	870	408
23	100	0	100	0	869	348
24	100	0	100	0	919	338
25	100	0	100	0	933	340
26	100	0	100	0	856	338
27	100	0	100	0	851	328
28	100	0	100	0	853	328
29	100	0	100	0	881	329
30	100	0	100	0	846	327
31	100	0	100	0	844	327
32	100	0	100	0	831	330
33	100	0	100	0	817	337
34	100	0	100	0	954	345
35	100	0	100	0	935	351
36	100	0	100	0	957	359
37	100	0	100	0	918	352
38	100	0	99.93	-0.07	902	349
39	100	0	100	0	898	351
40	100	0	100	0	908	371
41	100	0	100	0	910	365
42	100	0	100	0	871	631
43	100	0	100	0	850	368
44	70.83	-29.17	100	0	626	366
45	100	0	100	0	840	366
46	100	0	100	0	904	405

47	100	0	100	0	852	377
48	100	0	100	0	897	377
49	100	0	100	0	838	372
50	100	0	100	0	869	370
51	100	0	100	0	935	361
52	100	0	100	0	885	332
53	100	0	100	0	1030	335
54	100	0	100	0	1010	321
55	100	0	100	0	894	317
56	100	0	100	0	824	325
57	100	0	100	0	935	337
58	96.67	-3.33	100	0	921	351
59	100	0	99.93	-0.07	833	352
60	100	0	100	0	847	349
61	100	0	100	0	880	330
62	100	0	100	0	847	341
63	100	0	100	0	839	353
64	100	0	100	0	838	389
65	100	0	100	0	822	327
66	100	0	100	0	758	326
67	100	0	100	0	676	318
68	100	0	100	0	627	333
69	99.93	-0.07	99.93	-0.07	675	329
70	100	0	100	0	686	318
71	100	0	100	0	678	312
72	100	0	100	0	755	336
73	100	0	100	0	833	345
74	100	0	100	0	769	351
75	100	0	100	0	795	354
76	100	0	100	0	769	355
77	100	0	100	0	764	366
78	100	0	100	0	973	349
79	100	0	100	0	913	355
80	100	0	100	0	858	347
81	100	0	100	0	927	331
82	100	0	100	0	1000	347
83	100	0	100	0	1020	340
84	100	0	100	0	1060	343
85	100	0	100	0	1010	345
86	100	0	100	0	1050	352
87	100	0	100	0	1030	348
88	100	0	100	0	1030	346
89	100	0	100	0	1060	355
90	100	0	100	0	1050	355
91	100	0	100	0	1060	362