



ARBUTHNOT LATHAM

Bankers since 1833

Digital Performance Statistics

Arbuthnot Latham Open Banking (1 January 2023 to 31 March 2023)

Day	Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
			AISP response (milliseconds)	Error response rate (%)
1	100	0	627	1.81
2	99.86	-0.14	633	2.04
3	100	0	615	2.44
4	100	0	570	2.16
5	100	0	536	1.96
6	99.58	-0.42	579	2.58
7	99.86	-0.14	623	2.35
8	99.93	-0.07	600	2.79
9	100	0	551	2.47
10	100	0	549	2.68
11	99.93	-0.07	589	3.02
12	100	0	537	3.32
13	99.72	-0.28	544	0.00
14	99.72	-0.28	615	0.00
15	99.93	-0.07	546	0.00
16	99.79	-0.21	583	0.00
17	100	0	585	0.00
18	94.1	-5.9	551	0.49
19	99.37	-0.63	776	0.55
20	99.31	-0.69	852	0.49
21	99.03	-0.97	754	0.00
22	99.79	-0.21	609	0.00
23	97.36	-2.64	889	3.35
24	100	0	602	0.00
25	99.93	-0.07	707	0.00
26	99.1	-0.9	903	2.90
27	99.86	-0.14	574	0.00
28	100	0	596	0.00
29	100	0	510	0.00
30	100	0	579	0.00
31	100	0	545	0.00
32	100	0	552	0.00
33	100	0	556	0.00
34	100	0	551	0.00
35	100	0	533	0.00
36	100	0	521	0.00
37	100	0	546	0.00
38	100	0	571	0.00
39	100	0	570	0.00
40	100	0	575	0.00
41	99.1	-0.9	595	0.00
42	100	0	565	0.26

43	88.26	-11.74	490	0.00
44	100	0	556	0.00
45	99.55	-0.45	580	1.22
46	100	0	570	0.00
47	100	0	581	0.06
48	99.86	-0.14	533	0.00
49	100	0	535	0.00
50	100	0	545	0.00
51	100	0	555	0.21
52	100	0	572	0.00
53	100	0	562	0.03
54	100	0	591	0.00
55	100	0	572	0.00
56	100	0	560	0.00
57	100	0	560	0.00
58	100	0	593	0.00
59	100	0	550	0.16
60	100	0	542	0.02
61	100	0	546	0.10
62	99.93	-0.07	542	0.05
63	100	0	495	0.00
64	100	0	514	2.34
65	100	0	552	0.00
66	100	0	530	0.22
67	100	0	557	0.02
68	100	0	536	0.00
69	100	0	530	0.07
70	100	0	524	0.00
71	100	0	521	0.00
72	100	0	561	0.00
73	100	0	567	0.00
74	100	0	564	0.00
75	100	0	570	0.00
76	100	0	572	0.00
77	100	0	565	0.02
78	100	0	551	0.05
79	100	0	551	0.02
80	100	0	540	0.00
81	100	0	541	0.00
82	100	0	538	0.00
83	100	0	623	0.00
84	100	0	646	0.00
85	100	0	693	0.00
86	100	0	760	0.00
87	97.78	-2.22	1050	5.12
88	86.94	-13.06	598	18.59
89	100	0	515	0.04
90	100	0	559	0.00

Arbuthnot Latham Online and Mobile Banking (1 January 2023 to 31 March 2023)

	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
Day	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	100	0	100.00	0	407	394
2	100	0	100.00	0	406	394
3	100	0	100.00	0	434	397
4	100	0	100.00	0	428	404
5	100	0	100.00	0	445	435
6	100	0	100.00	0	449	437
7	100	0	100.00	0	452	449
8	99.93	-0.07	99.93	-0.07	441	450
9	100	0	100.00	0	452	451
10	100	0	99.93	-0.07	444	442
11	100	0	100.00	0	426	450
12	100	0	100.00	0	416	437
13	100	0	100.00	0	402	438
14	100	0	100.00	0	390	417
15	100	0	100.00	0	390	429
16	100	0	100.00	0	406	435
17	100	0	100.00	0	401	430
18	100	0	100.00	0	420	394
19	100	0	100.00	0	438	380
20	100	0	100.00	0	463	435
21	100	0	100.00	0	441	433
22	100	0	100.00	0	404	431
23	97.29	-2.71	97.29	-2.71	405	440
24	100	0	100.00	0	408	435
25	100	0	100.00	0	453	438
26	100	0	100.00	0	415	380
27	100	0	100.00	0	437	377
28	100	0	100.00	0	412	373
29	100	0	100.00	0	417	405
30	100	0	100.00	0	429	389
31	100	0	100.00	0	480	410
32	100	0	100.00	0	485	426
33	100	0	100.00	0	431	394
34	100	0	100.00	0	403	371
35	100	0	100.00	0	390	367
36	100	0	100.00	0	420	364
37	100	0	100.00	0	424	375
38	100	0	100.00	0	438	362
39	100	0	100.00	0	435	369
40	100	0	100.00	0	449	403
41	100	0	100.00	0	447	394
42	100	0	100.00	0	414	380
43	100	0	100.00	0	411	391
44	100	0	100.00	0	431	395
45	100	0	100.00	0	449	380
46	100	0	100.00	0	425	380
47	100	0	100.00	0	423	376
48	100	0	100.00	0	423	392

49	100	0	100.00	0	393	386
50	57.43	-42.57	100.00	0	274	400
51	100	0	100.00	0	413	412
52	100	0	100.00	0	409	407
53	99.93	-0.07	100.00	0	432	408
54	100	0	100.00	0	456	407
55	100	0	100.00	0	405	404
56	100	0	100.00	0	396	404
57	100	0	100.00	0	400	403
58	100	0	100.00	0	426	405
59	100	0	100.00	0	418	369
60	100	0	100.00	0	412	372
61	100	0	100.00	0	425	376
62	100	0	100.00	0	399	386
63	99.85	-0.15	100.00	0	325	376
64	100	0	99.86	-0.14	365	381
65	100	0	100.00	0	372	392
66	100	0	100.00	0	396	408
67	100	0	100.00	0	413	361
68	100	0	100.00	0	377	376
69	100	0	100.00	0	379	392
70	100	0	100.00	0	377	394
71	100	0	100.00	0	379	390
72	100	0	100.00	0	392	401
73	100	0	100.00	0	395	405
74	100	0	100.00	0	413	408
75	100	0	100.00	0	406	427
76	100	0	100.00	0	380	441
77	100	0	100.00	0	371	419
78	100	0	100.00	0	363	439
79	100	0	100.00	0	409	417
80	100	0	100.00	0	429	430
81	100	0	100.00	0	429	422
82	100	0	100.00	0	409	418
83	100	0	100.00	0	393	411
84	100	0	100.00	0	396	410
85	100	0	100.00	0	366	412
86	100	0	100.00	0	413	398
87	99.93	-0.07	100.00	0	403	413
88	100	0	100.00	0	405	402
89	100	0	100.00	0	413	404
90	100	0	100.00	0	409	396