



ARBUTHNOT LATHAM

Bankers since 1833

## Digital Performance Statistics

### Arbuthnot Latham Open Banking (1 April 2023 to 30 June 2023)

Day	Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
			AISP response (milliseconds)	Error response rate (%)
1	100	0	541	0.00
2	100	0	545	0.02
3	100	0	557	0.00
4	93.33	-6.67	504	0.00
5	95.69	-4.31	516	0.00
6	98.26	-1.74	486	0.00
7	97.64	-2.36	488	0.00
8	99.93	-0.07	527	0.00
9	100	0	526	0.00
10	100	0	530	0.00
11	100	0	513	0.00
12	100	0	522	0.00
13	100	0	530	0.00
14	100	0	558	0.00
15	100	0	573	0.00
16	99.93	-0.07	573	0.00
17	100	0	535	0.00
18	100	0	493	0.00
19	100	0	494	0.00
20	100	0	506	0.00
21	100	0	509	0.00
22	100	0	515	0.00
23	100	0	519	0.00
24	100	0	512	0.00
25	100	0	511	0.00
26	100	0	539	0.00
27	100	0	539	0.02
28	100	0	514	0.00
29	100	0	512	0.02
30	100	0	478	0.00
31	100	0	492	0.00
32	100	0	516	0.00
33	100	0	524	0.00
34	100	0	490	0.02
35	100	0	481	0.00
36	100	0	475	0.00
37	100	0	472	0.04
38	100	0	466	0.00
39	100	0	473	0.30
40	100	0	508	0.18
41	100	0	534	0.14
42	100	0	533	0.00

43	100	0	526	0.00
44	100	0	536	0.00
45	100	0	540	0.00
46	100	0	541	0.04
47	100	0	529	0.00
48	100	0	547	0.02
49	100	0	556	0.04
50	97.29	-2.71	533	0.00
51	99.93	-0.07	506	0.00
52	100	0	532	0.00
53	100	0	540	0.04
54	100	0	506	0.08
55	100	0	460	0.00
56	100	0	485	0.00
57	100	0	544	0.00
58	99.37	-0.63	536	0.00
59	99.65	-0.35	579	0.00
60	100	0	557	0.00
61	100	0	585	0.02
62	100	0	532	0.00
63	100	0	527	0.00
64	100	0	499	0.00
65	100	0	498	0.00
66	100	0	518	0.00
67	100	0	511	0.02
68	100	0	506	0.13
69	100	0	499	0.00
70	100	0	494	0.00
71	100	0	483	0.00
72	100	0	475	0.00
73	100	0	516	0.00
74	100	0	497	0.00
75	100	0	515	0.02
76	100	0	533	0.02
77	100	0	523	0.00
78	100	0	513	0.00
79	100	0	513	0.00
80	100	0	552	0.00
81	100	0	552	0.10
82	100	0	547	0.08
83	100	0	541	0.00
84	100	0	540	0.00
85	100	0	517	0.00
86	100	0	514	0.00
87	100	0	531	0.00
88	100	0	546	0.00
89	100	0	547	0.00
90	100	0	541	0.00
91	100	0	553	0.05

**Arbuthnot Latham Online and Mobile Banking (1 April 2023 to 30 June 2023)**

Day	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	100	0	100.00	0	402	398
2	99.93	-0.07	100.00	0	399	395
3	100	0	100.00	0	415	413
4	100	0	100.00	0	423	369
5	100	0	100.00	0	424	376
6	100	0	100.00	0	401	360
7	100	0	100.00	0	404	352
8	100	0	100.00	0	462	370
9	100	0	100.00	0	439	396
10	100	0	100.00	0	460	382
11	100	0	100.00	0	446	375
12	100	0	100.00	0	450	376
13	100	0	100.00	0	459	371
14	100	0	100.00	0	443	393
15	100	0	100.00	0	394	383
16	100	0	100.00	0	400	383
17	100	0	100.00	0	424	386
18	100	0	100.00	0	408	390
19	100	0	100.00	0	421	390
20	100	0	100.00	0	387	386
21	100	0	100.00	0	407	379
22	100	0	100.00	0	396	376
23	100	0	100.00	0	390	398
24	100	0	100.00	0	408	399
25	100	0	100.00	0	416	418
26	100	0	100.00	0	386	387
27	100	0	100.00	0	340	381
28	100	0	100.00	0	367	381
29	100	0	100.00	0	366	385
30	100	0	100.00	0	373	379
31	100	0	100.00	0	399	370
32	100	0	100.00	0	402	373
33	100	0	100.00	0	410	380
34	100	0	100.00	0	424	378
35	100	0	100.00	0	411	372
36	100	0	100.00	0	387	362
37	99.79	-0.21	99.93	-0.07	388	352
38	100	0	100.00	0	404	300
39	100	0	100.00	0	424	316
40	100	0	100.00	0	405	355
41	100	0	100.00	0	436	380
42	100	0	100.00	0	444	389
43	100	0	100.00	0	424	394
44	100	0	100.00	0	406	364
45	100	0	100.00	0	432	365
46	99.86	-0.14	100.00	0	379	332
47	100	0	100.00	0	399	336
48	100	0	100.00	0	422	353

49	100	0	100.00	0	494	372
50	100	0	100.00	0	396	334
51	99.93	-0.07	100.00	0	364	337
52	100	0	100.00	0	392	382
53	100	0	100.00	0	420	379
54	100	0	100.00	0	448	366
55	100	0	100.00	0	393	388
56	100	0	100.00	0	423	394
57	100	0	100.00	0	400	368
58	99.31	-0.69	99.44	-0.56	407	405
59	99.44	-0.56	100.00	0	372	387
60	100	0	100.00	0	385	377
61	100	0	100.00	0	376	375
62	100	0	100.00	0	424	357
63	76.51	-23.49	76.52	-23.48	343	288
64	61.97	-38.03	61.95	-38.05	224	241
65	100	0	100.00	0	374	423
66	100	0	100.00	0	390	421
67	100	0	100.00	0	381	417
68	100	0	100.00	0	398	418
69	100	0	100.00	0	395	438
70	100	0	100.00	0	447	456
71	100	0	100.00	0	389	421
72	100	0	100.00	0	396	416
73	100	0	100.00	0	403	401
74	100	0	100.00	0	395	382
75	100	0	100.00	0	414	378
76	99.93	-0.07	100.00	0	453	378
77	100	0	100.00	0	440	383
78	100	0	100.00	0	401	393
79	100	0	100.00	0	403	397
80	100	0	100.00	0	442	390
81	100	0	100.00	0	392	369
82	100	0	100.00	0	383	356
83	83.96	-16.04	96.15	-3.854	357	351
84	100	0	100.00	0	433	383
85	100	0	100.00	0	409	335
86	100	0	100.00	0	404	386
87	100	0	100.00	0	411	339
88	99.93	-0.07	100.00	0	406	318
89	100	0	100.00	0	427	335
90	99.85	-0.15	99.77	-0.23	371	333
91	100	0	100.00	0	389	335