



ARBUTHNOT LATHAM

Bankers since 1833

Digital Performance Statistics

Arbuthnot Latham Open Banking (1 January 2022 to 31 March 2022)

Day	Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
			AISP response (milliseconds)	Error response rate (%)
1	100	0	100	0.00
2	100	0	100	0.00
3	100	0	100	0.00
4	100	0	100	0.00
5	100	0	100	0.00
6	99.86	-0.14	99.86	0.00
7	100	0	100	0.00
8	100	0	100	0.27
9	100	0	100	0.00
10	99.86	-0.14	99.86	0.00
11	100	0	100	0.00
12	100	0	100	3.86
13	88.33	-11.67	88.33	18.70
14	99.31	-0.69	99.31	0.00
15	100	0	100	0.00
16	100	0	100	0.00
17	100	0	100	0.00
18	99.72	-0.28	99.72	0.00
19	99.93	-0.07	99.93	0.00
20	99.79	-0.21	99.79	0.00
21	100	0	100	0.00
22	100	0	100	0.00
23	100	0	100	0.00
24	99.79	-0.21	99.79	1.10
25	100	0	100	0.00
26	100	0	100	0.00
27	100	0	100	0.00
28	100	0	100	0.00
29	100	0	100	0.00
30	100	0	100	0.00
31	99.72	-0.28	99.72	0.00
32	100	0	100	0.00
33	100	0	100	0.00
34	100	0	100	0.00
35	100	0	100	0.00
36	100	0	100	0.00
37	100	0	100	0.00
38	100	0	100	0.49

39	100	0	100	0.00
40	100	0	100	7.62
41	100	0	100	9.68
42	100	0	100	7.76
43	100	0	100	7.08
44	100	0	100	7.08
45	100	0	100	8.26
46	100	0	100	7.34
47	100	0	100	8.68
48	100	0	100	8.57
49	100	0	100	8.76
50	100	0	100	8.13
51	100	0	100	8.45
52	100	0	100	7.51
53	100	0	100	8.10
54	100	0	100	8.17
55	100	0	100	8.70
56	100	0	100	8.65
57	100	0	100	8.94
58	100	0	100	8.00
59	100	0	100	8.06
60	100	0	100	7.84
61	100	0	100	8.90
62	100	0	100	7.62
63	100	0	100	9.05
64	100	0	100	8.21
65	100	0	100	8.10
66	100	0	100	8.13
67	100	0	100	8.25
68	100	0	100	7.62
69	100	0	100	8.49
70	100	0	100	6.99
71	100	0	100	7.51
72	100	0	100	7.41
73	100	0	100	8.37
74	100	0	100	8.45
75	100	0	100	8.16
76	99.86	-0.14	99.86	8.64
77	100	0	100	9.04
78	100	0	100	8.99
79	100	0	100	8.33
80	100	0	100	10.00
81	100	0	100	8.70
82	100	0	100	8.74
83	100	0	100	9.60
84	100	0	100	13.39
85	99.17	-0.83	99.17	7.73
86	100	0	100	7.92
87	100	0	100	8.72
88	99.93	-0.07	99.93	9.14
89	100	0	100	7.81
90	100	0	100	9.14

Arbuthnot Latham Online and Mobile Banking (1 January 2022 to 31 March 2022)

Day	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	100	0	100.00	0	914	380
2	100	0	100.00	0	926	385
3	100	0	100.00	0	1010	347
4	100	0	100.00	0	1030	355
5	100	0	100.00	0	1040	352
6	99.93	-0.07	99.86	-0.14	1290	608
7	100	0	100.00	0	997	358
8	98.33	-1.67	98.67	-1.33	1050	514
9	100	0	99.93	-0.07	992	459
10	99.86	-0.14	99.86	-0.14	1190	563
11	100	0	100.00	0	815	447
12	100	0	100.00	0	877	342
13	99.86	-0.14	99.93	-0.07	1300	543
14	99.79	-0.21	99.86	-0.14	900	345
15	100	0	100.00	0	1140	445
16	100	0	100.00	0	1010	352
17	100	0	100.00	0	933	361
18	100	0	99.93	-0.07	1060	447
19	100	0	100.00	0	932	482
20	99.93	-0.07	100.00	0	946	494
21	100	0	100.00	0	989	388
22	100	0	100.00	0	870	357
23	100	0	100.00	0	851	337
24	99.86	-0.14	99.79	-0.21	1320	593
25	100	0	100.00	0	986	363
26	100	0	100.00	0	812	377
27	100	0	100.00	0	685	366
28	100	0	100.00	0	892	360
29	96.32	-3.68	100.00	0	858	376
30	100	0	100.00	0	951	381
31	99.86	-0.14	100.00	0	1360	689
32	100	0	100.00	0	997	367
33	99.86	-0.14	100.00	0	1190	485
34	100	0	100.00	0	1000	367
35	100	0	100.00	0	958	385
36	99.79	-0.21	100.00	0	798	395
37	100	0	100.00	0	740	369
38	100	0	100.00	0	730	356
39	100	0	100.00	0	748	356
40	100	0	100.00	0	846	360
41	100	0	100.00	0	830	384
42	100	0	100.00	0	936	432
43	100	0	100.00	0	826	354
44	100	0	100.00	0	834	338
45	100	0	100.00	0	952	396
46	100	0	100.00	0	884	353

47	100	0	100.00	0	879	415
48	100	0	100.00	0	907	354
49	95.21	-4.79	100.00	0	932	341
50	100	0	100.00	0	901	347
51	100	0	100.00	0	893	364
52	100	0	100.00	0	984	380
53	100	0	100.00	0	1160	391
54	99.83	-0.17	100.00	0	1220	382
55	100	0	100.00	0	931	383
56	100	0	99.93	-0.07	1010	402
57	100	0	100.00	0	954	379
58	100	0	100.00	0	878	373
59	100	0	100.00	0	918	387
60	97.57	-2.43	100.00	0	987	417
61	98.89	-1.11	100.00	0	1170	514
62	99.86	-0.14	100.00	0	987	386
63	100	0	100.00	0	1070	376
64	100	0	100.00	0	958	378
65	100	0	95.28	-4.72	932	353
66	100	0	100.00	0	1120	372
67	100	0	100.00	0	1240	399
68	100	0	100.00	0	1050	407
69	100	0	100.00	0	972	380
70	100	0	100.00	0	1050	372
71	100	0	100.00	0	1050	382
72	100	0	100.00	0	1180	379
73	100	0	100.00	0	1120	381
74	100	0	100.00	0	973	377
75	100	0	100.00	0	1040	349
76	99.72	-0.28	99.65	-0.35	1200	436
77	100	0	100.00	0	1160	365
78	100	0	100.00	0	1080	341
79	100	0	100.00	0	1120	345
80	100	0	100.00	0	1080	352
81	100	0	100.00	0	1040	367
82	100	0	100.00	0	1130	360
83	100	0	100.00	0	1060	415
84	100	0	100.00	0	898	390
85	98.68	-1.32	98.96	-1.04	954	475
86	100	0	100.00	0	851	358
87	100	0	100.00	0	879	363
88	99.93	-0.07	100.00	0	982	478
89	100	0	100.00	0	853	362
90	100	0	100.00	0	886	368