



ARBUTHNOT LATHAM

Bankers since 1833

Digital Performance Statistics

Arbuthnot Latham Open Banking (1 July 2021 to 30 September 2021)

Day	Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
			AISP response (milliseconds)	Error response rate (%)
1	100	0	501	0.00
2	100	0	470	0.00
3	100	0	488	0.00
4	100	0	509	0.00
5	100	0	480	0.00
6	100	0	461	0.00
7	100	0	498	0.00
8	100	0	464	0.00
9	100	0	529	0.00
10	91.04	-8.96	483	0.00
11	100	0	522	0.00
12	100	0	522	0.00
13	100	0	539	0.00
14	100	0	533	0.00
15	100	0	534	0.00
16	100	0	514	0.45
17	100	0	533	0.00
18	100	0	622	0.00
19	100	0	558	0.00
20	100	0	567	0.00
21	100	0	461	0.00
22	100	0	472	0.00
23	100	0	537	0.00
24	100	0	523	0.00
25	100	0	520	0.00
26	100	0	516	0.00
27	100	0	567	0.00
28	100	0	491	0.00
29	100	0	495	0.00
30	100	0	473	0.00
31	100	0	458	0.00
32	100	0	500	0.00
33	100	0	464	0.00
34	100	0	475	0.00
35	100	0	460	0.22
36	100	0	444	0.00
37	100	0	488	0.00
38	100	0	517	0.00
39	100	0	528	0.00
40	100	0	498	0.00
41	100	0	478	0.00
42	100	0	486	0.00

43	100	0	491	0.00
44	100	0	482	0.00
45	98.12	-1.88	416	48.79
46	100	0	544	0.00
47	100	0	524	0.00
48	100	0	498	0.00
49	100	0	493	0.00
50	100	0	452	0.00
51	100	0	466	0.00
52	100	0	473	0.00
53	100	0	473	0.00
54	100	0	473	0.00
55	100	0	504	0.00
56	100	0	504	0.00
57	100	0	502	0.00
58	100	0	504	0.00
59	100	0	501	0.00
60	100	0	502	0.00
61	100	0	474	0.00
62	100	0	479	0.00
63	100	0	509	0.00
64	100	0	518	0.00
65	100	0	484	0.00
66	100	0	451	0.00
67	100	0	501	0.00
68	100	0	485	0.83
69	100	0	474	0.00
70	100	0	487	0.00
71	100	0	490	0.00
72	100	0	508	0.00
73	100	0	505	0.00
74	100	0	494	0.00
75	100	0	488	0.00
76	100	0	491	0.00
77	100	0	500	0.00
78	100	0	472	0.00
79	100	0	490	0.00
80	100	0	492	0.90
81	100	0	498	0.00
82	100	0	493	0.00
83	100	0	485	23.08
84	100	0	483	0.32
85	100	0	563	23.95
86	100	0	432	0.00
87	100	0	424	0.00
88	100	0	469	0.00
89	100	0	525	1.35
90	100	0	513	0.00
91	100	0	486	0.00
92	100	0	591	0.00

Arbuthnot Latham Online and Mobile Banking (1 July 2021 to 30 September 2021)

Day	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	100	0	100	0	1050	347
2	100	0	100	0	1070	356
3	100	0	100	0	1050	347
4	100	0	100	0	1050	353
5	100	0	100	0	1160	378
6	100	0	100	0	1140	361
7	100	0	100	0	1120	348
8	100	0	100	0	1140	311
9	100	0	100	0	1030	322
10	100	0	100	0	864	324
11	100	0	100	0	829	327
12	100	0	100	0	890	355
13	100	0	100	0	952	367
14	100	0	100	0	951	350
15	99.79	-0.21	99.86	-0.14	913	332
16	100	0	100	0	925	328
17	100	0	100	0	900	328
18	100	0	100	0	1020	430
19	100	0	100	0	1050	423
20	100	0	100	0	1080	470
21	100	0	100	0	891	387
22	100	0	100	0	994	378
23	100	0	100	0	1220	344
24	100	0	100	0	1170	346
25	100	0	100	0	1150	341
26	100	0	100	0	1210	344
27	100	0	100	0	1180	365
28	100	0	100	0	1120	307
29	100	0	100	0	1110	315
30	100	0	100	0	1110	320
31	99.17	-0.83	99.93	-0.07	1120	305
32	100	0	100	0	1100	296
33	100	0	100	0	1090	299
34	100	0	100	0	1140	338
35	99.93	-0.07	100	0	1080	342
36	100	0	100	0	995	317
37	100	0	100	0	986	323
38	100	0	100	0	1010	326
39	100	0	100	0	1040	320
40	100	0	100	0	1140	329
41	100	0	100	0	1210	337
42	100	0	100	0	1110	347
43	100	0	100	0	1070	335
44	100	0	100	0	1210	337
45	99.3	-0.7	98.59	-1.41	995	316
46	100	0	100	0	1160	344
47	100	0	100	0	1190	338
48	100	0	93.61	-6.39	1120	319

49	100	0	100	0	1030	326
50	100	0	100	0	1100	337
51	100	0	100	0	1190	347
52	100	0	100	0	1190	335
53	100	0	100	0	1200	336
54	100	0	100	0	1210	342
55	100	0	100	0	1110	337
56	100	0	100	0	1080	343
57	100	0	100	0	1070	346
58	100	0	100	0	1060	336
59	100	0	100	0	1010	318
60	100	0	100	0	1010	302
61	100	0	100	0	1020	297
62	100	0	100	0	1030	300
63	100	0	100	0	938	315
64	100	0	100	0	965	313
65	100	0	100	0	1040	314
66	100	0	100	0	1090	321
67	100	0	100	0	1180	371
68	100	0	100	0	1240	373
69	100	0	100	0	1120	372
70	100	0	100	0	1040	361
71	100	0	100	0	1050	344
72	100	0	100	0	1070	350
73	100	0	100	0	1040	345
74	100	0	100	0	962	371
75	100	0	100	0	1070	389
76	99.93	-0.07	100	0	971	346
77	100	0	100	0	844	327
78	100	0	100	0	799	285
79	100	0	100	0	859	296
80	100	0	100	0	934	290
81	100	0	100	0	920	294
82	99.93	-0.07	100	0	849	318
83	100	0	100	0	842	307
84	100	0	100	0	844	311
85	100	0	100	0	976	400
86	100	0	100	0	874	317
87	100	0	100	0	876	293
88	100	0	100	0	880	314
89	100	0	100	0	980	348
90	100	0	100	0	1100	344
91	100	0	100	0	948	333
92	99.86	-0.14	100	0	1180	465