



ARBUTHNOT LATHAM

Bankers since 1833

Digital Performance Statistics

Arbuthnot Latham Open Banking (1 July 2022 to 30 September 2022)

Day	Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
			AISP response (milliseconds)	Error response rate (%)
1	100	0	586	10.54
2	100	0	525	12.04
3	100	0	510	12.03
4	100	0	496	91.81
5	100	0	513	10.25
6	100	0	491	10.17
7	100	0	485	9.46
8	100	0	508	10.61
9	99.93	-0.07	481	11.43
10	100	0	502	84.57
11	100	0	480	83.89
12	100	0	498	9.56
13	100	0	500	10.54
14	100	0	500	9.73
15	100	0	482	10.03
16	100	0	501	11.21
17	100	0	485	85.15
18	100	0	549	83.25
19	100	0	584	9.55
20	100	0	589	8.74
21	100	0	544	8.90
22	100	0	566	9.36
23	100	0	517	10.93
24	100	0	520	84.29
25	100	0	556	83.53
26	100	0	557	9.23
27	100	0	568	9.31
28	100	0	549	8.85
29	100	0	518	8.75
30	100	0	612	9.05
31	100	0	510	82.24
32	100	0	551	81.84
33	100	0	506	7.03
34	100	0	499	3.51
35	100	0	507	3.27
36	100	0	506	3.47
37	100	0	515	3.47
38	100	0	525	83.90
39	100	0	533	83.65
40	100	0	537	3.18

41	100	0	550	3.52
42	100	0	542	3.57
43	100	0	535	3.52
44	77.15	-22.85	502	21.92
45	100	0	527	3.72
46	100	0	532	23.86
47	100	0	513	4.09
48	100	0	515	21.36
49	100	0	551	4.24
50	100	0	597	4.14
51	100	0	500	4.32
52	100	0	422	4.65
53	99.93	-0.07	585	4.27
54	100	0	539	5.18
55	99.93	-0.07	592	4.69
56	100	0	607	4.84
57	100	0	582	5.08
58	100	0	584	4.81
59	100	0	600	4.83
60	100	0	585	4.93
61	100	0	563	4.54
62	100	0	518	4.72
63	100	0	569	4.38
64	100	0	544	4.42
65	100	0	587	4.47
66	100	0	527	4.67
67	97.15	-2.85	650	12.03
68	100	0	631	4.49
69	100	0	599	3.91
70	100	0	565	4.16
71	100	0	566	3.71
72	100	0	537	4.03
73	100	0	551	4.36
74	100	0	558	4.09
75	100	0	578	4.24
76	100	0	571	4.21
77	100	0	547	4.07
78	100	0	547	4.36
79	100	0	551	4.65
80	100	0	549	4.59
81	100	0	575	4.85
82	100	0	539	4.05
83	100	0	609	4.63
84	100	0	539	4.67
85	100	0	535	22.82
86	100	0	572	4.18
87	100	0	512	4.27
88	100	0	554	4.61
89	100	0	544	4.61
90	79.17	-20.83	547	5.03
91	100	0	598	4.76
92	100	0	576	4.64

Arbuthnot Latham Online and Mobile Banking (1 July 2022 to 30 September 2022)

Day	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	100	0	100.00	0	1140	382
2	100	0	100.00	0	1020	346
3	100	0	100.00	0	852	353
4	100	0	100.00	0	864	343
5	100	0	100.00	0	1010	366
6	100	0	100.00	0	1160	342
7	100	0	100.00	0	1230	317
8	100	0	100.00	0	1120	341
9	100	0	99.72	-0.28	1060	338
10	100	0	100.00	0	1000	345
11	99.93	-0.07	100.00	0	990	348
12	100	0	100.00	0	1000	360
13	100	0	100.00	0	885	367
14	100	0	100.00	0	813	352
15	99.86	-0.14	100.00	0	808	346
16	100	0	100.00	0	804	334
17	100	0	100.00	0	824	318
18	100	0	100.00	0	847	329
19	100	0	100.00	0	846	347
20	100	0	100.00	0	939	372
21	100	0	100.00	0	933	357
22	100	0	100.00	0	875	335
23	100	0	100.00	0	1020	313
24	100	0	100.00	0	1010	306
25	100	0	100.00	0	1040	315
26	100	0	100.00	0	1090	315
27	100	0	100.00	0	1230	333
28	100	0	100.00	0	1190	354
29	100	0	100.00	0	1090	370
30	100	0	100.00	0	1190	361
31	100	0	100.00	0	1190	307
32	100	0	100.00	0	1160	339
33	100	0	100.00	0	1260	351
34	100	0	100.00	0	1270	361
35	100	1.523	100.00	0	1230	385
36	100	0	100.00	0	1180	348
37	100	0	99.93	-0.07	1140	331
38	100	0	100.00	0	1220	348
39	100	0	100.00	0	1180	353
40	100	0	100.00	0	1080	334
41	100	0	100.00	0	1100	338
42	100	0	100.00	0	1050	352
43	100	0	100.00	0	990	364
44	100	0	100.00	0	1010	353
45	100	0	100.00	0	1030	351
46	100	0	100.00	0	1140	340
47	100	0	100.00	0	1190	371
48	100	0	99.93	-0.07	1300	333

49	100	0	100.00	0	1190	331
50	100	0	100.00	0	1220	342
51	100	0	100.00	0	1000	302
52	100	0	100.00	0	724	288
53	100	0	99.93	-0.07	1080	332
54	100	0	100.00	0	1030	302
55	100	0	100.00	0	926	342
56	99.93	-0.07	100.00	0	897	326
57	100	0	100.00	0	920	334
58	100	0	100.00	0	895	313
59	100	0	100.00	0	913	324
60	100	0	100.00	0	988	354
61	99.72	-0.28	100.00	0	956	347
62	100	0	100.00	0	1010	363
63	100	0	100.00	0	1180	377
64	99.86	-0.14	100.00	0	967	370
65	100	0	100.00	0	815	331
66	100	0	100.00	0	1000	317
67	100	0	100.00	0	994	318
68	100	0	100.00	0	927	342
69	100	0	100.00	0	883	331
70	99.86	-0.14	100.00	0	888	347
71	100	0	100.00	0	954	386
72	100	0	100.00	0	805	333
73	100	0	100.00	0	814	365
74	100	0	100.00	0	807	342
75	100	0	100.00	0	745	284
76	100	0	100.00	0	813	286
77	100	0	100.00	0	895	345
78	100	0	100.00	0	827	336
79	100	0	100.00	0	740	320
80	100	0	100.00	0	782	349
81	100	0	100.00	0	856	380
82	100	0	100.00	0	907	373
83	100	0	100.00	0	1110	366
84	100	0	99.93	-0.07	1040	380
85	100	0	100.00	0	954	374
86	100	0	100.00	0	929	372
87	100	0	100.00	0	904	366
88	99.79	-0.21	100.00	0	854	358
89	100	0	100.00	0	820	368
90	100	0	100.00	0	891	348
91	100	0	100.00	0	816	360
92	99.93	-0.07	100.00	0	888	366