



ARBUTHNOT LATHAM

Bankers since 1833

Digital Performance Statistics

Arbuthnot Latham Open Banking (1 July 2023 to 30 September 2023)

Day	Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
			AISP response (milliseconds)	Error response rate (%)
1	100	0	524	0.00
2	100	0	535	0.00
3	100	0	553	0.00
4	100	0	547	0.02
5	100	0	551	0.02
6	100	0	564	0.02
7	100	0	577	0.00
8	100	0	566	0.00
9	100	0	576	0.00
10	100	0	596	0.01
11	100	0	605	0.00
12	100	0	577	0.00
13	100	0	553	0.00
14	100	0	554	0.04
15	100	0	538	0.00
16	100	0	525	0.00
17	100	0	538	0.00
18	100	0	540	0.03
19	96.87	-3.13	529	0.00
20	99.86	-0.14	570	0.03
21	99.86	-0.14	806	1.22
22	76.8	-23.2	773	38.17
23	81.53	-18.47	485	0.00
24	86.7	-13.3	542	0.03
25	85.62	-14.38	517	0.00
26	88.46	-11.54	525	0.01
27	83.54	-16.46	487	0.00
28	80.35	-19.65	477	0.31
29	84.36	-15.64	478	0.12
30	75.83	-24.17	479	0.12
31	71.38	-28.62	538	0.11
32	72.43	-27.57	534	0.11
33	100	0	540	0.13
34	100	0	553	0.12
35	100	0	547	0.13
36	100	0	562	0.12
37	100	0	548	0.12
38	100	0	541	0.13
39	100	0	534	0.03
40	100	0	552	0.09
41	100	0	550	0.04
42	100	0	515	0.04

43	100	0	541	0.03
44	100	0	534	0.03
45	100	0	513	0.03
46	100	0	562	0.04
47	100	0	547	0.03
48	100	0	540	0.04
49	100	0	568	0.07
50	100	0	575	0.03
51	100	0	565	0.03
52	100	0	598	0.03
53	100	0	579	0.57
54	99.93	-0.07	580	0.08
55	100	0	616	0.06
56	100	0	597	0.03
57	100	0	580	0.03
58	100	0	583	0.03
59	100	0	547	0.06
60	99.86	-0.14	554	4.80
61	100	0	582	0.10
62	100	0	580	0.00
63	100	0	587	3.57
64	100	0	578	0.00
65	100	0	566	0.00
66	100	0	578	0.00
67	100	0	608	0.00
68	100	0	551	0.00
69	100	0	556	0.00
70	100	0	548	0.09
71	100	0	522	0.00
72	69.02	-30.98	536	3.56
73	83.96	-16.04	539	3.31
74	94.72	-5.28	536	3.20
75	99.03	-0.97	531	3.50
76	100	0	543	0.07
77	100	0	531	0.04
78	100	0	548	0.00
79	100	0	601	0.01
80	100	0	625	0.10
81	100	0	605	0.11
82	100	0	607	0.01
83	100	0	652	0.11
84	100	0	691	0.79
85	93.33	-6.67	741	12.08
86	100	0	547	0.00
87	99.86	-0.14	551	0.00
88	100	0	542	0.00
89	99.93	-0.07	542	0.00
90	99.93	-0.07	543	0.01
91	100	0	568	0.01
92	100	0	564	0.00

Arbuthnot Latham Online and Mobile Banking (1 July 2023 to 30 September 2023)

Day	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	100	0	100.00	0	385	360
2	100	0	100.00	0	396	333
3	100	0	100.00	0	436	319
4	100	0	100.00	0	436	328
5	100	0	100.00	0	395	323
6	100	0	100.00	0	383	332
7	100	0	100.00	0	429	338
8	100	0	100.00	0	429	354
9	100	0	100.00	0	435	386
10	100	0	100.00	0	403	327
11	100	0	100.00	0	407	328
12	100	0	100.00	0	389	342
13	100	0	100.00	0	397	370
14	100	0	100.00	0	422	385
15	100	0	100.00	0	435	381
16	100	0	100.00	0	466	381
17	100	0	100.00	0	474	388
18	100	0	99.93	-0.07	476	389
19	100	0	100.00	0	486	400
20	100	0	100.00	0	488	419
21	100	0	100.00	0	478	413
22	79.74	-20.26	79.68	-20.32	347	331
23	100	0	100.00	0	438	371
24	99.5	-0.5	99.64	-0.36	467	360
25	100	0	100.00	0	451	358
26	97.15	-2.85	97.22	-2.78	452	359
27	100	0	100.00	0	455	388
28	99.93	-0.07	100.00	0	452	382
29	100	0	100.00	0	435	375
30	100	0	100.00	0	437	378
31	100	0	100.00	0	460	398
32	99.93	-0.07	100.00	0	424	416
33	100	0	89.17	-10.83	452	401
34	100	0	100.00	0	460	392
35	100	1.523	100.00	0	464	397
36	100	0	100.00	0	467	391
37	100	0	100.00	0	436	384
38	100	0	100.00	0	452	392
39	86.67	-13.33	86.60	-13.4	435	341
40	100	0	100.00	0	426	428
41	99.93	-0.07	100.00	0	435	431
42	100	0	100.00	0	452	392
43	100	0	100.00	0	428	415
44	100	0	100.00	0	428	386
45	100	0	100.00	0	459	383
46	99.93	-0.07	100.00	0	442	438
47	100	0	100.00	0	434	430
48	100	0	100.00	0	432	416

49	100	0	100.00	0	426	415
50	100	0	100.00	0	439	406
51	100	0	100.00	0	416	432
52	100	0	100.00	0	459	442
53	100	0	100.00	0	473	455
54	100	0	100.00	0	408	432
55	100	0	100.00	0	419	413
56	99.93	-0.07	100.00	0	440	455
57	100	0	100.00	0	441	436
58	91.23	-8.77	91.32	-8.68	445	391
59	99.95	-0.05	100.00	0	420	409
60	99.93	-0.07	100.00	0	456	427
61	100	0	100.00	0	434	493
62	100	0	100.00	0	426	452
63	99.86	-0.14	100.00	0	429	436
64	75.56	-24.44	75.62	-24.38	393	332
65	100	0	100.00	0	453	450
66	97.57	-2.43	97.57	-2.43	475	422
67	99.93	-0.07	100.00	0	469	426
68	100	0	100.00	0	434	417
69	100	0	100.00	0	400	462
70	100	0	100.00	0	400	431
71	100	0	100.00	0	400	382
72	100	0	100.00	0	400	434
73	100	0	100.00	0	400	413
74	100	0	100.00	0	424	425
75	100	0	97.42	-2.58	427	424
76	99.93	-0.07	82.99	-17.01	456	345
77	100	0	100.00	0	817	612
78	100	0	100.00	0	1770	1120
79	100	0	99.93	-0.07	1770	1160
80	99.93	-0.07	100.00	0	1520	976
81	100	0	100.00	0	433	411
82	100	0	100.00	0	457	399
83	100	0	100.00	0	477	408
84	100	0	100.00	0	424	387
85	99.93	-0.07	100.00	0	417	418
86	100	0	100.00	0	430	435
87	100	0	100.00	0	463	415
88	100	0	100.00	0	455	435
89	100	0	100.00	0	459	402
90	100	0	100.00	0	426	433
91	99.86	-0.14	100.00	0	452	420
92	100	0	100.00	0	412	414