



ARBUTHNOT LATHAM
Bankers since 1833

Digital Performance Statistics

Arbuthnot Latham Open Banking (1 October 2020 to 31 December 2020)

Day	Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
			AISP response (milliseconds)	Error response rate (%)
1	100	0	844	0
2	100	0	830	0
3	100	0	829	0
4	100	0	852	0
5	100	0	886	0
6	100	0	958	0
7	100	0	971	0
8	100	0	960	0
9	100	0	980	0
10	100	0	966	0
11	100	0	921	0
12	100	0	881	0
13	100	0	847	0
14	100	0	836	0
15	100	0	755	0
16	100	0	764	0
17	100	0	742	0
18	100	0	695	0
19	100	0	737	0
20	100	0	743	0
21	100	0	679	0
22	100	0	678	0
23	100	0	682	0
24	100	0	681	0
25	100	0	609	0
26	100	0	656	0
27	100	0	677	0
28	100	0	711	0
29	99.86	0.14	920	0
30	100	0	744	0
31	100	0	747	0
32	100	0	762	0
33	100	0	767	0
34	100	0	745	0
35	100	0	743	0
36	100	0	759	0
37	100	0	749	0
38	100	0	786	0
39	100	0	749	0
40	99.51	0.49	748	0
41	100	0	862	0
42	100	0	831	0
43	100	0	785	0
44	100	0	779	0

45	100	0	786	0
46	100	0	774	0
47	100	0	780	0
48	100	0	823	0
49	100	0	849	0
50	100	0	860	0
51	100	0	938	0
52	100	0	616	0
53	100	0	837	0
54	100	0	929	0
55	100	0	852	0
56	100	0	819	0
57	100	0	830	0
58	100	0	819	0
59	97.99	2.01	826	0
60	100	0	820	0
61	100	0	814	0
62	100	0	887	5
63	100	0	807	13
64	100	0	679	3
65	100	0	498	28
66	0	100	0	26
67	99.88	0.12	595	11
68	100	0	626	0
69	100	0	655	0
70	100	0	639	0
71	100	0	649	0
72	100	0	706	0
73	100	0	685	0
74	100	0	736	0
75	100	0	694	0
76	100	0	696	0
77	100	0	700	0
78	100	0	693	0
79	100	0	680	0
80	100	0	686	0
81	100	0	736	0
82	100	0	704	0
83	100	0	627	0
84	100	0	617	0
85	100	0	556	0
86	100	0	590	0
87	100	0	592	0
88	100	0	619	0
89	100	0	656	0
90	100	0	665	0
91	100	0	624	0
92	100	0	628	0

Arbutnot Latham Online and Mobile Banking (1 October 2020 to 31 December 2020)

Day	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	100	0	100	0	1040	473
2	100	0	100	0	1010	456
3	100	0	100	0	1000	463
4	100	0	100	0	1000	501
5	100	0	100	0	1020	503
6	100	0	100	0	964	426
7	100	0	100	0	960	425
8	100	0	100	0	943	419
9	99.65	0.35	100	0	911	429
10	100	0	100	0	946	423
11	100	0	100	0	871	414
12	100	0	100	0	865	411
13	100	0	100	0	997	441
14	98.68	1.32	100	0	1040	442
15	100	0	100	0	973	437
16	100	0	100	0	1020	479
17	100	0	100	0	1060	488
18	100	0	100	0	1050	453
19	100	0	100	0	1100	481
20	100	0	100	0	1110	466
21	100	0	100	0	1100	465
22	99.86	0.14	99.86	0.14	1100	470
23	100	0	100	0	1140	441
24	100	0	100	0	1140	447
25	100	0	100	0	1220	457
26	99.51	0.49	99.86	0.14	1170	474
27	100	0	100	0	1240	506
28	100	0	100	0	1270	475
29	100	0	99.86	0.14	1400	706
30	100	0	100	0	1240	464
31	100	0	100	0	1230	454
32	100	0	100	0	1230	452
33	100	0	100	0	1230	456
34	100	0	100	0	1230	447
35	100	0	100	0	1240	448
36	100	0	100	0	1230	407
37	100	0	100	0	1250	419
38	100	0	99.93	0.07	1260	485
39	100	0	99.93	0.07	1210	404
40	99.79	0.21	99.93	0.07	1270	406
41	100	0	100	0	1270	389
42	100	0	100	0	1260	392
43	100	0	100	0	1250	401
44	100	0	99.93	0.07	1310	409
45	100	0	100	0	1410	415
46	100	0	100	0	1440	400
47	100	0	100	0	1460	403
48	100	0	100	0	1390	418
49	100	0	100	0	1350	422

50	100	0	100	0	1400	425
51	100	0	100	0	1420	422
52	0	100	0	100	994	183
53	100	0	100	0	1170	294
54	100	0	100	0	1360	329
55	100	0	100	0	1340	302
56	100	0	100	0	1400	296
57	100	0	100	0	1280	298
58	100	0	100	0	1270	294
59	75.9	24.1	97.43	2.57	1020	303
60	100	0	100	0	1220	294
61	100	0	100	0	1260	307
62	100	0	100	0	1240	349
63	100	0	100	0	1010	319
64	100	0	100	0	833	333
65	100	0	100	0	725	305
66	0	100	0	100		
67	100	0	99.75	0.25	882	323
68	98.33	1.67	100	0	1030	316
69	98.68	1.32	100	0	1040	331
70	99.93	0.07	100	0	961	356
71	100	0	100	0	1010	348
72	100	0	100	0	1060	351
73	100	0	100	0	1040	349
74	100	0	99.93	0.07	1030	358
75	100	0	100	0	1010	362
76	100	0	100	0	1030	343
77	100	0	100	0	1060	331
78	100	0	99.71	0.29	1010	317
79	100	0	100	0	1030	317
80	100	0	100	0	944	316
81	100	0	100	0	849	322
82	100	0	100	0	745	317
83	100	0	100	0	844	328
84	100	0	100	0	833	323
85	100	0	100	0	719	318
86	100	0	100	0	688	336
87	100	0	100	0	722	334
88	100	0	100	0	721	337
89	100	0	100	0	751	328
90	100	0	100	0	891	298
91	100	0	100	0	970	299
92	100	0	100	0	1010	305