



ARBUTHNOT LATHAM

Bankers since 1833

Digital Performance Statistics

Arbuthnot Latham Open Banking (1 October 2022 to 31 December 2022)

Day	Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
			AISP response (milliseconds)	Error response rate (%)
1	100	0	606	4.73
2	100	0	641	4.80
3	100	0	550	4.81
4	100	0	504	4.84
5	100	0	521	4.60
6	100	0	545	4.33
7	100	0	614	4.42
8	100	0	501	4.60
9	100	0	461	4.62
10	99.86	-0.14	487	4.44
11	99.93	-0.07	500	4.42
12	100	0	464	4.57
13	100	0	505	4.83
14	100	0	500	5.03
15	100	0	528	5.01
16	100	0	502	4.70
17	100	0	506	4.64
18	100	0	526	4.70
19	98.26	-1.74	544	4.56
20	100	0	525	4.73
21	100	0	546	4.78
22	100	0	514	4.93
23	100	0	514	4.84
24	99.86	-0.14	514	4.43
25	100	0	509	5.10
26	100	0	505	5.85
27	100	0	485	5.92
28	100	0	492	5.92
29	100	0	522	6.03
30	100	0	488	6.26
31	100	0	543	6.01
32	100	0	498	5.95
33	100	0	525	6.32
34	100	0	518	6.29
35	100	0	546	6.16
36	100	0	531	6.16
37	100	0	544	5.87
38	100	0	539	5.70
39	100	0	515	6.06
40	100	0	529	6.04

41	100	0	485	5.97
42	100	0	522	6.26
43	100	0	487	6.37
44	100	0	487	6.21
45	99.93	-0.07	504	6.01
46	100	0	507	6.12
47	100	0	475	6.36
48	100	0	416	6.27
49	0	-100	0	0.00
50	0	-100	0	0.00
51	0	-100	0	0.00
52	99.21	-0.79	496	63.75
53	100	0	507	62.92
54	100	0	466	61.97
55	100	0	481	60.53
56	100	0	501	63.57
57	99.58	-0.42	619	65.43
58	100	0	604	61.56
59	100	0	523	60.65
60	100	0	544	60.01
61	99.51	-0.49	597	55.02
62	100	0	587	49.72
63	100	0	576	47.64
64	100	0	576	47.42
65	100	0	572	44.02
66	100	0	567	41.34
67	100	0	577	39.53
68	100	0	601	37.48
69	100	0	653	37.50
70	100	0	674	37.62
71	100	0	626	37.25
72	100	0	607	35.65
73	100	0	706	28.59
74	100	0	627	12.68
75	100	0	656	1.45
76	100	0	577	1.49
77	100	0	584	1.45
78	99.86	-0.14	594	1.47
79	99.86	-0.14	595	1.61
80	100	0	590	1.83
81	100	0	516	0.83
82	99.93	-0.07	525	2.39
83	100	0	550	8.97
84	100	0	544	0.97
85	99.72	-0.28	562	3.28
86	100	0	551	4.85
87	100	0	541	1.90
88	100	0	540	2.25
89	100	0	555	2.03
90	100	0	536	1.81
91	100	0	597	1.85
92	99.65	-0.35	638	1.86

Arbuthnot Latham Online and Mobile Banking (1 October 2022 to 31 December 2022)

Day	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	100	0	100.00	0	606	388
2	100	0	100.00	0	641	419
3	100	0	100.00	0	550	399
4	100	0	100.00	0	504	401
5	100	0	100.00	0	521	369
6	100	0	100.00	0	545	383
7	100	0	100.00	0	614	393
8	100	0	99.93	-0.07	501	387
9	100	0	100.00	0	461	1060
10	99.86	-0.14	100.00	0	487	799
11	99.93	-0.07	100.00	0	500	336
12	100	0	100.00	0	464	416
13	100	0	100.00	0	505	473
14	100	0	100.00	0	500	474
15	100	0	100.00	0	528	446
16	100	0	100.00	0	502	460
17	100	0	100.00	0	506	475
18	100	0	100.00	0	526	449
19	98.26	-1.74	100.00	0	544	470
20	100	0	100.00	0	525	446
21	100	0	100.00	0	546	467
22	100	0	100.00	0	514	456
23	100	0	100.00	0	514	414
24	99.86	-0.14	100.00	0	514	458
25	100	0	100.00	0	509	458
26	100	0	100.00	0	505	403
27	100	0	100.00	0	485	411
28	100	0	100.00	0	492	462
29	100	0	99.86	-0.14	522	484
30	100	0	100.00	0	488	479
31	100	0	100.00	0	543	519
32	100	0	100.00	0	498	435
33	100	0	100.00	0	525	476
34	100	0	100.00	0	518	506
35	100	0	100.00	0	546	535
36	100	0	100.00	0	531	483
37	100	0	100.00	0	544	490
38	100	0	100.00	0	539	423
39	100	0	100.00	0	515	408
40	100	0	100.00	0	529	414
41	100	0	100.00	0	485	429
42	100	0	100.00	0	522	397
43	100	0	100.00	0	487	406
44	100	0	100.00	0	487	405
45	99.93	-0.07	100.00	0	504	428
46	100	0	100.00	0	507	442
47	100	0	100.00	0	475	431
48	100	0	100.00	0	416	420

49	0	-100	0.00	-100	0	0
50	0	-100	0.00	-100	0	0
51	0	-100	0.00	-100	0	0
52	99.21	-0.79	100.00	0	496	434
53	100	0	100.00	0	507	410
54	100	0	100.00	0	466	406
55	100	0	100.00	0	481	399
56	100	0	100.00	0	501	383
57	99.58	-0.42	100.00	0	619	389
58	100	0	100.00	0	604	379
59	100	0	95.56	-4.44	523	378
60	100	0	100.00	0	544	421
61	99.51	-0.49	100.00	0	597	402
62	100	0	100.00	0	587	404
63	100	0	100.00	0	576	389
64	100	0	100.00	0	576	395
65	100	0	100.00	0	572	396
66	100	0	100.00	0	567	398
67	100	0	100.00	0	577	409
68	100	0	100.00	0	601	426
69	100	0	100.00	0	653	424
70	100	0	100.00	0	674	427
71	100	0	100.00	0	626	432
72	100	0	100.00	0	607	443
73	100	0	100.00	0	706	441
74	100	0	100.00	0	627	438
75	100	0	100.00	0	656	491
76	100	0	100.00	0	577	421
77	100	0	100.00	0	584	388
78	99.86	-0.14	100.00	0	594	403
79	99.86	-0.14	100.00	0	595	398
80	100	0	100.00	0	590	398
81	100	0	100.00	0	516	357
82	99.93	-0.07	100.00	0	525	414
83	100	0	100.00	0	550	417
84	100	0	100.00	0	544	426
85	99.72	-0.28	100.00	0	562	412
86	100	0	100.00	0	551	406
87	100	0	100.00	0	541	397
88	100	0	100.00	0	540	397
89	100	0	100.00	0	555	403
90	100	0	100.00	0	536	382
91	100	0	100.00	0	597	372
92	99.65	-0.35	100.00	0	638	388