



Digital Performance Statistics

Arbuthnot Latham Open Banking (1 April 2020 to 30 June 2020)

Day	Availability Statistics		Performance Statistics			
	Uptime (%)	Downtime (%)	Dedicated Interface			
			AISP response (milliseconds)	PISP response (milliseconds)	CBP11 / PISP Yes/No response (milliseconds)	Error response rate (%)
1	100.00	0.00	118	0	0	0.00
2	100.00	0.00	123	0	0	0.00
3	100.00	0.00	120	0	0	0.00
4	100.00	0.00	99	0	0	0.00
5	100.00	0.00	104	0	0	0.00
6	100.00	0.00	129	0	0	0.00
7	99.93	0.07	113	0	0	0.00
8	100.00	0.00	118	0	0	0.00
9	100.00	0.00	124	0	0	0.00
10	100.00	0.00	91	0	0	0.00
11	92.98	7.02	99	0	0	0.00
12	100.00	0.00	100	0	0	0.00
13	100.00	0.00	96	0	0	0.00
14	100.00	0.00	122	0	0	0.00
15	100.00	0.00	121	0	0	0.00
16	98.96	1.04	128	0	0	0.00
17	100.00	0.00	192	0	0	0.00
18	100.00	0.00	104	0	0	0.00
19	100.00	0.00	100	0	0	0.00
20	100.00	0.00	134	0	0	0.00
21	99.93	0.07	109	0	0	0.00
22	99.51	0.49	118	0	0	0.00
23	100.00	0.00	109	0	0	0.00
24	100.00	0.00	114	0	0	0.00
25	100.00	0.00	107	0	0	0.00
26	100.00	0.00	123	0	0	0.00
27	96.11	3.89	136	0	0	0.00
28	99.72	0.28	133	0	0	0.00
29	100.00	0.00	121	0	0	0.00
30	100.00	0.00	119	0	0	0.00
31	99.98	0.02	134	0	0	0.00
32	60.00	40.00	110	0	0	0.00
33	100.00	0.00	0	0	0	0.00
34	100.00	0.00	0	0	0	0.00
35	100.00	0.00	0	0	0	0.00
36	100.00	0.00	0	0	0	0.00
37	100.00	0.00	0	0	0	0.00
38	100.00	0.00	0	0	0	0.00
39	100.00	0.00	0	0	0	0.00
40	100.00	0.00	0	0	0	0.00
41	100.00	0.00	0	0	0	0.00
42	100.00	0.00	0	0	0	0.00
43	99.93	0.07	0	0	0	0.00
44	100.00	0.00	0	0	0	0.00

45	100.00	0.00	0	0	0	0.00
46	100.00	0.00	0	0	0	0.00
47	99.93	0.07	0	0	0	0.00
48	100.00	0.00	108	0	0	0.00
49	100.00	0.00	95	0	0	0.00
50	99.79	0.21	119	0	0	0.00
51	100.00	0.00	126	0	0	0.00
52	100.00	0.00	144	0	0	0.00
53	100.00	0.00	108	0	0	0.00
54	100.00	0.00	113	0	0	0.00
55	100.00	0.00	97	0	0	0.00
56	100.00	0.00	115	0	0	0.00
57	100.00	0.00	96	0	0	0.00
58	100.00	0.00	116	0	0	0.00
59	99.98	0.02	132	0	0	2.00
60	46.67	53.33	102	0	0	1.00
61	100.00	0.00	109	0	0	0.00
62	100.00	0.00	128	0	0	0.00
63	99.72	0.28	96	0	0	0.00
64	100.00	0.00	120	0	0	0.00
65	100.00	0.00	94	0	0	0.00
66	100.00	0.00	258	0	0	0.00
67	100.00	0.00	356	0	0	0.00
68	100.00	0.00	493	0	0	0.00
69	100.00	0.00	323	0	0	0.00
70	100.00	0.00	358	0	0	0.00
71	96.32	3.68	355	0	0	0.00
72	100.00	0.00	0	0	0	0.00
73	87.64	12.36	0	0	0	0.00
74	99.79	0.21	0	0	0	0.00
75	100.00	0.00	0	0	0	0.00
76	100.00	0.00	324	0	0	0.00
77	100.00	0.00	292	0	0	0.00
78	100.00	0.00	1086	0	0	0.00
79	100.00	0.00	943	0	0	0.00
80	100.00	0.00	766	0	0	0.00
81	53.40	46.60	539	0	0	0.00
82	100.00	0.00	756	0	0	0.00
83	100.00	0.00	873	0	0	0.00
84	100.00	0.00	753	0	0	0.00
85	100.00	0.00	1015	0	0	0.00
86	100.00	0.00	640	0	0	0.00
87	100.00	0.00	908	0	0	0.00
88	100.00	0.00	781	0	0	0.00
89	100.00	0.00	1092	0	0	0.00
90	100.00	0.00	533	0	0	0.00
91	100.00	0.00	1097	0	0	0.00

Arbutnot Latham Online and Mobile Banking (1 April 2020 to 30 June 2020)

Day	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	100.00	0.00	100.00	0.00	1200	419
2	100.00	0.00	100.00	0.00	1000	446
3	100.00	0.00	100.00	0.00	1000	415
4	100.00	0.00	100.00	0.00	1020	388
5	100.00	0.00	100.00	0.00	1050	418
6	100.00	0.00	100.00	0.00	894	379
7	99.93	0.07	99.93	0.07	793	405
8	100.00	0.00	100.00	0.00	763	424
9	100.00	0.00	100.00	0.00	761	405
10	100.00	0.00	100.00	0.00	791	396
11	92.99	7.01	92.99	7.01	717	364
12	100.00	0.00	100.00	0.00	707	396
13	100.00	0.00	100.00	0.00	801	414
14	100.00	0.00	100.00	0.00	882	420
15	100.00	0.00	100.00	0.00	963	446
16	98.96	1.04	98.96	1.04	1000	492
17	100.00	0.00	100.00	0.00	977	367
18	100.00	0.00	100.00	0.00	995	402
19	100.00	0.00	100.00	0.00	920	372
20	100.00	0.00	100.00	0.00	893	401
21	100.00	0.00	100.00	0.00	847	392
22	99.86	0.14	99.51	0.49	881	381
23	100.00	0.00	100.00	0.00	807	417
24	100.00	0.00	100.00	0.00	737	406
25	100.00	0.00	100.00	0.00	752	403
26	100.00	0.00	100.00	0.00	622	377
27	96.11	3.89	96.04	3.96	707	390
28	99.79	0.21	99.72	0.28	826	385
29	100.00	0.00	100.00	0.00	812	379
30	100.00	0.00	100.00	0.00	864	389
31	96.66	3.34	96.59	3.41	823	391
32	100.00	0.00	100.00	0.00	718	348
33	100.00	0.00	100.00	0.00	835	388
34	100.00	0.00	100.00	0.00	886	432
35	100.00	0.00	100.00	0.00	930	443
36	100.00	0.00	100.00	0.00	943	458
37	99.83	0.17	99.65	0.35	950	473
38	99.83	0.17	100.00	0.00	984	415
39	100.00	0.00	100.00	0.00	940	434
40	100.00	0.00	100.00	0.00	825	439
41	100.00	0.00	100.00	0.00	839	406
42	100.00	0.00	100.00	0.00	1040	366
43	99.72	0.28	99.86	0.14	1270	362
44	100.00	0.00	100.00	0.00	1310	401
45	100.00	0.00	100.00	0.00	1200	382
46	100.00	0.00	100.00	0.00	1010	390
47	99.86	0.14	99.79	0.21	809	419
48	99.86	0.14	100.00	0.00	809	421
49	100.00	0.00	100.00	0.00	899	428

50	99.58	0.42	99.65	0.35	895	419
51	100.00	0.00	100.00	0.00	813	415
52	100.00	0.00	100.00	0.00	732	409
53	100.00	0.00	100.00	0.00	747	395
54	99.93	0.07	100.00	0.00	758	420
55	100.00	0.00	100.00	0.00	738	411
56	99.86	0.14	99.86	0.14	679	407
57	100.00	0.00	100.00	0.00	680	408
58	100.00	0.00	100.00	0.00	781	442
59	100.00	0.00	100.00	0.00	922	438
60	95.28	4.72	93.71	6.29	783	333
61	100.00	0.00	100.00	0.00	1030	468
62	100.00	0.00	100.00	0.00	1040	445
63	99.72	0.28	100.00	0.00	1020	496
64	100.00	0.00	100.00	0.00	929	520
65	100.00	0.00	100.00	0.00	893	548
66	100.00	0.00	100.00	0.00	952	547
67	100.00	0.00	100.00	0.00	942	500
68	100.00	0.00	100.00	0.00	952	529
69	100.00	0.00	100.00	0.00	949	524
70	100.00	0.00	100.00	0.00	847	557
71	99.86	0.14	99.86	0.14	1090	570
72	99.86	0.14	99.93	0.07	966	521
73	100.00	0.00	100.00	0.00	971	495
74	100.00	0.00	100.00	0.00	968	461
75	100.00	0.00	100.00	0.00	1010	521
76	100.00	0.00	100.00	0.00	1020	488
77	100.00	0.00	100.00	0.00	1030	536
78	99.86	0.14	99.93	0.07	1130	537
79	100.00	0.00	100.00	0.00	1140	540
80	100.00	0.00	100.00	0.00	1130	545
81	100.00	0.00	100.00	0.00	1100	513
82	100.00	0.00	100.00	0.00	1130	566
83	100.00	0.00	100.00	0.00	1150	544
84	100.00	0.00	100.00	0.00	1140	544
85	100.00	0.00	100.00	0.00	1150	533
86	100.00	0.00	100.00	0.00	1140	525
87	100.00	0.00	99.86	0.14	1150	543
88	100.00	0.00	100.00	0.00	1140	519
89	100.00	0.00	100.00	0.00	1180	562
90	100.00	0.00	100.00	0.00	1200	569
91	100.00	0.00	100.00	0.00	1310	591